



Client Satisfaction Survey

TO: Rosalie Bacal

We worked together on a project of utmost importance to you – the purchase of your home. Please help me serve you and your friends better by taking a few minutes to complete this survey so I know how my team performed. If you wish to talk to me directly, don't hesitate to call me on my personal cell phone

DIRECTIONS: Please rate your level of agreement with these statements; 10 = Strongly Agree, 1 = Strongly Disagree.	☹			☺				😊		
	1	2	3	4	5	6	7	8	9	10
1. We delivered on what we promised.										X
2. We were accessible when you needed to contact us.										X
3. We listened to you.										X
4. We kept you fully informed during the process.										X
5. You are willing to recommend us to others.										X
6. You would use us again if you needed an agent.										X
<p>7. If you were in charge of my business, what's one thing you'd change?</p> <p>Jeff Howard is truly exceptional. Not only does he know his business beyond most realtors, but he most definitely delivers WORLD CLASS and BEYOND SERVICE. There is nothing they need change for I have never dealt with someone so dedicated and knowledgeable as JEFF HOWARD. HE IS A VERY DIRECT, HONEST, DEDICATED, AND INVOLVED AGENT.</p>										
<p>8. What did we do really well?</p> <p>bought and sold dozens of homes in my lifetime thus far, and all other agents have told me to my face repeatedly that they are working for my best interest, and then after the facts, I realize they didnt, but were only working for their best greedy interests and did me a lot of financial harm and definitely not to my best interest. Other agents also didn't go out of their way, BUT, THE FIRST AGENT I HAVE DEALT WITH THAT WENT WAY WAY ABOVE THE CALL OF DUTY EVEN AFTER A PROPERTY WAS BOUGHT WAS JEFF HOWARD OF BARTON GROUP. AMAZING WORLD CLASS SERVICE IS TRULY PROVIDED, AND TOTAL COMMITMENT FOR MY BEST INTEREST WAS APPARENT. Even if I buy in other states or sell, I will always use this agent !!!!!</p>										
9. Were you aware that we also service the San Diego, California area?						<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		
10. May we include your comments in our marketing materials?						<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		

Thank You!